

Q7 To help us improve our services, please provide any comments in respect of your experience of telephone or video consultations.

Answered: 19 Skipped: 50

#	RESPONSES	DATE
1	AMAZING SERVICE	12/30/2020 9:23 PM
2	attended flu clinic on saturday thank you	12/30/2020 9:20 PM
3	Flu injection was really good, felt very safe	12/30/2020 9:19 PM
4	Great service thank you	12/30/2020 9:18 PM
5	I attended the flu clinic on a Sunday - amazing service - I didn't wait long and I felt really safe - thank you	12/30/2020 9:17 PM
6	Very Efficient service	8/4/2020 2:52 PM
7	Dr Cooper is an excellent GP she is very caring	8/4/2020 2:39 PM
8	Dr Gallagher is a lovely Gp	8/4/2020 2:27 PM
9	Everything was fine	8/3/2020 12:06 PM
10	Found the call and the video very helpful. The video would have been better if I could have seen what the doctor was seeing like on FaceTime? But other than that it was fantastic.	7/30/2020 10:43 AM
11	All good	7/28/2020 3:13 PM
12	The call was fine and was much better than I thought it would be.	7/23/2020 5:10 PM
13	The conversation was regarding my medication found this to be good making sure I am using my medication correctly and asking about my health in general.	7/1/2020 1:43 PM
14	Very good	6/25/2020 1:19 PM
15	Thank you Dr Cooper you are excellent I have so much faith in you thank you	6/24/2020 9:19 PM
16	Dr Saksena is lovely - thank you for being so professional	6/24/2020 9:10 PM
17	Excellent and friendly felt I was being listened to like a normal face to face appointment	6/24/2020 12:34 PM
18	The video consultation was very good. Dr Saksena was very patient and understanding of my concerns. A wonderful doctor and great service. I would definitely have another video consult.	6/18/2020 10:18 AM
19	The video consultation was excellent	6/18/2020 10:16 AM